ERSA Meet the Primes Serco Employment, Skills and Enterprise



Colm Croskery, Managing Director, ESE Brian Walsh, Capture Director, ESE



About Serco

Citizens Services Justice and Immigration

Health

Defence

Transport





Employment, Skills and Enterprise

Serco is trusted by government to deliver essential employment skills, training and business support programmes through long-standing provider relationships.

- We have been delivering services on behalf of DWP for over 10 years
- Flagship welfare programmes including Flexible New Deal and Work Programme

Our Work
Programme
supported
65,000+
unemployed
people

In North and East London our Inspiring Families programme

4,400+ STARTS 1,

1,600+ JOBS

75% of supply chain are voluntary, community and social enterprises

£60 million of ESFA/devolved authority skills funding 90% supply chain are micro or SME businesses











Our vision

We are passionate about supporting people during their search for lasting employment – helping them on their journey towards a more secure future. The current economic climate means that the employment, skills and training services we deliver are more vital now than ever.

Working with our valued partners, we strive to continually improve and evolve our services in response to these challenging circumstances. After all, it is by innovating and learning together as a sector that we most improve lives, communities and the wider economy.



Colm Croskery Managing Director Employment, Skills & Enterprise

Supply Chain

Supply chain partners we are interested in speaking with:

Those with a **strong track record** in
providing employment
services and securing
sustainable employment
for participants

Innovators or those organisations who have a different approach to working with participants

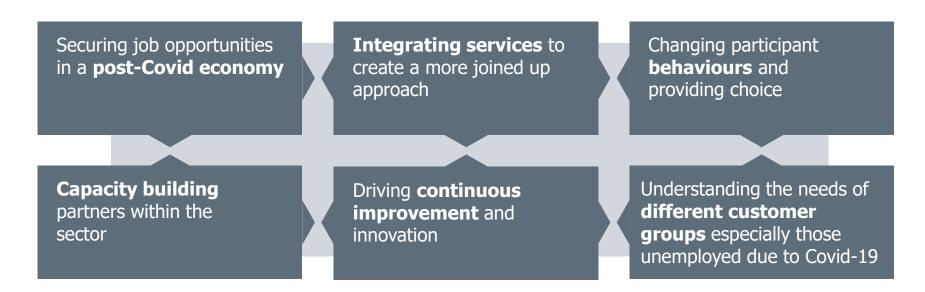
Strategic partners
who can work with
us to **help design**and develop our
approach
to delivering
services

Genuine
commitment to
improving the
participant's journey
to work, sharing best
practice and driving
continuous
improvement

How we want to work with our partners

A key theme from DWP and the sector is the need for **greater collaboration**, and we believe this is the best approach to take when working with our supply chain

- These are some of the **initial challenges** we think need to be addressed
- We want to work together with our partners to overcome these:



How to get in touch

Visit the CAEHRS page on our website

www.serco-ese.com/caehrs