

ERSA Meet the Primes

Sercos Employment, Skills and Enterprise



Colm Croskery, Managing Director, ESE

Brian Walsh, Capture Director, ESE



About Serco

Citizens
Services

Justice and
Immigration

Health

Defence

Transport

50,000+
people

FTSE 250
company

We are a leading
provider of
public services

500+
contracts
worldwide

We live by our values

Trust

Care

Innovation

Pride

Employment, Skills and Enterprise

Serco is trusted by government to deliver essential employment skills, training and business support programmes through long-standing provider relationships.

- We have been delivering services on behalf of DWP for over 10 years
- Flagship welfare programmes including Flexible New Deal and Work Programme

Our Work Programme supported 65,000+ unemployed people

In North and East London our Inspiring Families programme

4,400+ STARTS

1,600+ JOBS

75% of supply chain are voluntary, community and social enterprises

£60 million of ESFA/devolved authority skills funding
90% supply chain are micro or SME businesses



Our vision

“ We are passionate about supporting people during their search for lasting employment – helping them on their journey towards a more secure future. The current economic climate means that the employment, skills and training services we deliver are more vital now than ever.

Working with our valued partners, we strive to continually improve and evolve our services in response to these challenging circumstances. After all, it is by innovating and learning together as a sector that we most improve lives, communities and the wider economy. ”



Colm Croskery
Managing Director
Employment, Skills
& Enterprise

Supply Chain

Supply chain partners we are interested in speaking with:

Those with a **strong track record** in providing employment services and securing sustainable employment for participants

Innovators or those organisations who have a different approach to working with participants

Strategic partners who can work with us to **help design and develop** our approach to delivering services

Genuine commitment to improving the participant's journey to work, sharing best practice and driving continuous improvement

How we want to work with our partners

A key theme from DWP and the sector is the need for **greater collaboration**, and we believe this is the best approach to take when working with our supply chain

- These are some of the **initial challenges** we think need to be addressed
- We want to **work together** with our partners to overcome these:



How to get in touch



Visit the CAEHRS
page on our website
www.serco-ese.com/caehrs